

CBP launches Electronic Visa Update System

The Electronic Visa Update System, or EVUS, is U.S. Customs and Border Protection's (CBP) online system used by Chinese nationals who hold a 10-year B1/B2, B1 or B2 (visitor) visa to update basic biographic information to facilitate their travel to the United States. In addition to having a valid visa, such travelers must complete an EVUS enrollment to be admitted into the United States.



“All individuals carrying maximum validity (10-year) B1/B2, B1, and B2 visas in passports issued by the People’s Republic of China must have a valid EVUS enrollment in order to travel to the United States,” said Suzanne Shepherd, Director, CBP Travel and Tourism Initiatives. “Travelers who are subject to EVUS requirements but who do not have valid enrollments will not be able to obtain a boarding pass or enter through a land port of entry.”

CBP does not collect a fee for an EVUS enrollment. CBP anticipates that an EVUS enrollment fee will eventually be implemented, but there is currently no time frame for when the fee will be imposed. Until then, travelers can complete their EVUS enrollment without charge.

Each EVUS enrollment requires the traveler to provide his or her name, birth date, emergency contact, passport information, biographical data, and employment information. Travelers must also answer questions related to travel eligibility.

Travelers can submit an EVUS enrollment at any time, including at the airport. They will typically receive a response from the system within minutes after submitting their information. However, some responses may take up to 72 hours, which could cause delays if travelers forget to enroll before arriving at the airport or a port of entry.

Enrollment for all applicants will remain valid for two years or until the traveler's visa or passport expires, whichever comes first. The visa holders will then have to update their information before traveling to the United States again.

If you are interested in submitting an EVUS application, a friend, relative, travel industry professional, or another third party may submit the required information to EVUS on your behalf. Additional information is also available on CBP's informational EVUS website at www.cbp.gov/evus.

If an applicant has questions about how to fill out the application or issues with the EVUS site, they can contact the EVUS Call Center at 1-202-325-0180. The Call Center is available 24 hours per day, 7 days per week, but is closed on U.S. federal holidays. The Call Center is staffed with Mandarin speakers. You may also contact the Call Center by email at evus@cbp.dhs.gov. It is important to note that although the Call Center is available to answer questions travelers might have regarding EVUS, all EVUS enrollments must be submitted online by the traveler or a third party.

The most up to date information will be found on www.cbp.gov/EVUS. Please monitor this website for the most current information.